



# WVCH Community Advisory Council Meeting Minutes

**Date:** 5/26/16

**Time:** 11:30 AM to 1:30 PM

**Attendees:**

Wendy Beavis	X	Heidi Petersen	X	<b>Staff</b>	
Pam Hutchinson	X	Arturo Vargas-Chair	X	Bill Bouska, OHA	X
Tonya Johnson	X	Batisse Wilson	X	Stuart Bradley, WVP	
Caroline Larsen	X	Tami Martin-via phone	X	Bill Guest, WVCH	X
Donna Davis	X	Victor Musial	X	Geoffrey Carpenter, VISTA	X
Kathlynn Northrup-Snyder	phone	<b>Guests:</b>		Rachael Barnett, WVCH	X
Katrina Rothenberger	Phone	Allie Vance-OHSU School of Nursing	X	Patricia Godsey	X
		Amanda Jacob-OHSU School of Nursing	X		
		Ken Hetsl-ROCC	X		
		Lisa Lilico-BCN	X		
		Tina Smith-Consumer	X		
		Patricia Godsey	X		

**Agenda Topics**

Call to Order	The meeting was called to order at 11:40 AM.
Public Comment	Ken Hetsl spoke about his friend, Rick, who was found deceased in a public park. Mr. Hetsl wanted to honor his friend and his memory. <b>Public Comment was closed at 11:42</b>
Call to Order	The meeting was called to order at 11:43. Mr. Vargas welcomed everyone. The minutes of the April 28 meeting were approved as written.
Standing Reports: <ul style="list-style-type: none"> <li>Steering Committee</li> <li>WVCH Board</li> <li>OHA Update</li> <li>CAP</li> </ul>	<p>Mr. Vargas shared appreciation to seasoned CAC members and wanted to make sure everyone felt at ease to speak in the meeting. Introductions were made around the room.</p> <p>The CAC Steering Committee is refocusing attention during leadership transition. The committee has seen educational presentations on the four metrics the CAC is responsible for in the Community Health Improvement Plan. A thank you was given to Geoffrey Carpenter, VISTA Representative, who will be moving on to another position within VISTA next month. Ms. Martin spoke to wanting to drill down the work of the CAC and develop a plan of action.</p> <p>WVCH Board Report: new officers of the Board were elected at the last meeting.</p> <ul style="list-style-type: none"> <li>Marion County Commissioner Janet Carlson-Chair</li> <li>Maggie Hudson, CFO Santiam Memorial-Vice Chair</li> <li>Sarah Fronza, Interim CEO Silverton Health-Secretary/Treasurer</li> </ul> <p>WVCH will be joining a trade association, Coalition for Health Oregon (COHO) which will advocate for the CCO during legislature. WVCH will have a more effective method to communicate with legislature belonging to COHO.</p> <p>The State is going through the process of developing goals for the next five years relative to Medicaid in Oregon. One of the goals is increased emphasis on the social determinants of healthcare such as housing and food insufficiency.</p> <p>Bill Bouska gave an OHA update. Regarding the CMS waiver, OHA is in the public comment period currently prior to the draft being submitted to CMS. Incentive metrics results for 2015 will be ready for publication in late June. The link for the results report will be sent for review.</p>

	<p>CAP Report: the bulk of discussion from the last CAP meeting was around Incentive Metrics and Health Equity. Mr. Guest talked about the four incentive metrics that were not met this year, 1) Follow up after hospitalization for mental illness, 2) Adolescent well care visits, 3) Access to care, and 4) consumer satisfaction surveys.</p> <p>Mr. Vargas called for a vote to table the conversation on Incentive Metrics until the July meeting when we have the report from OHA.</p> <p><b>There was a motion and a second to move the discussion regarding Incentive Metrics to July.</b></p> <p><b>The motion was amended to move conversation to the steering committee for discussion to add to July agenda. The motion was seconded. The motion passed unanimously.</b></p>
Access Assessment	<p>Mr. Carpenter recapped the last few meetings content and results of the CAC survey conducted. As a reminder the CAC Charter duties include identify and advocate for preventative care practices to be utilized by WVCH in addition to provide feedback to WVCH about strategies to engage the community in CCO planning. Mr. Carpenter spoke to the reports he created and shared with the CAC. Next steps are to identify barriers and develop a plan for improvement within our CCO.</p>
CHiP Report	<p>Past meetings presentations were discussed. Mr. Guest suggested working with Stuart Bradley to identify barriers and set targets for improvement. It was suggested to create a sub-committee to drill down on barriers within the Hispanic population. A sign-up sheet was passed around for volunteers for the task force.</p> <p><b>A motion was made and seconded to create a sub-committee of no more than five people to drill down on barriers in healthcare within the Hispanic population that will sunset June 30. The motion passed.</b></p>
<p>Discussion:</p> <ul style="list-style-type: none"> <li>• Annual Newsletter Input</li> <li>• Member Handbook</li> <li>• Meeting Schedule</li> </ul>	<p>Mr. Bradley requested the committee provide feedback on what would be helpful to see in the annual member newsletter. Suggestions include: CHiP progress, highlights of the last year, where to go or call for a grievance, and a community events calendar. Add changes to benefits change summary. A phone number in addition to a website would be helpful for those that do not have easy access to computers.</p> <p>The member handbook is being revised and WVCH is looking for suggestions. The State of Oregon does do the final approval in language and content. It was suggested to read the member handbook if you have not done so.</p> <p>Mr. Vargas asked the committee to think about options for meeting times. Additional volunteers may be beneficial for better outcomes when looking at barriers. Child care, transportation, and meal service can be discussed in order to encourage community members to attend. OHA is working on a recruitment flyer in several languages that can be personalized per CCO.</p>
Adjournment	<p>The meeting was adjourned at 1:33 PM. Next meeting is June 23, 2016 at WVCH.</p>