

WVCH Community Advisory Council
 September 12, 2013
 5:30pm – 7:30pm
 Mid Valley Behavioral Care Network

Meeting Chair: Patrick Vance
Vice Chair: Melissa Lu

Membership:

√	Kris Anderson		Wendi Russell		Polk County Representative
	Rene DuBoise	√	Tina Smith	√	Pam Hutchinson
√	Todd Gould	√	Jeanine Stice		Staff:
√	John Hutson	√	Patrick Vance	√	Bill Bouska, OHA
√	Tonya Johnson	√	Batisse Wilson	√	Kathy Savicki, MVBCN
√	Melissa Lu	√	Tami Montemayor	√	Veronica Sheffield, WVPHA
	Graciela Pequeno	√	Suellen Nida	√	Katrina Rothenberger, WVPHA

Agenda	Document	Time	Owner	Discussion/Decision
Review Minutes from June	6/13/13 Minutes	5:30 – 5:35	WVCH	Minutes are approved with no amendments.
Forum review and future planning	Survey Review & Planning	5:35 – 6:05	WVCH	CAC members provided feedback regarding future forums. The next forum they would like to see is a joint session with CoverOregon. Other feedback includes: more time for sharing community input, do more targeted outreach, address resolutions to concerns from the community at future meetings, record and broadcast forums over social media.
Review CCO Materials	2 letters & 3 brochures	6:05 – 6:25	WVCH	Called for a group of CAC members to review materials: Jeanine, Tonya, Tina, John, Melissa and Kris volunteered to help with this.
BREAK 6:25 – 6:35				
Transformation Funds Overview	Transformation Funds Overview	6:35 – 6:45	OHA	The CAC would like to be informed of opportunities like these in the future. The CAC is appreciative to have the opportunity to review these two proposals.
Marion/Polk County Obesity Proposal	Proposal	6:45 – 7:05	Marion County	Motion approved to support this proposal with the understanding that the CAC has not seen all of the proposals.
Children with Special Needs & their Families	Proposal	7:05 – 7:30	Marybeth Beall	Marybeth stated that she would like the endorsement of the CAC. Motion approved to support this proposal with the understanding that the CAC has not seen all of the proposals.

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Date	Decision
9/12/13	Patrick noted that the CAC would like to request information regarding customer service calls <ul style="list-style-type: none">- Trends in complaints- Find creative ways to address trends