

Willamette Valley Community Health Community Advisory Council (CAC)

MINUTES



Date: 6/25/2015
 Time: 11:30 – 1:00 p.m.
 Call-in: Phone: 1 (503) 967-1175
 Access code: 29412933

Location: WVP
 Address: 2995 Ryan Dr SE Salem, OR 97301 West Conference Room

Meeting Chair: Marybeth Beall **Co- Chair:** Tami Martin NOA=Notified of Absence C/I = Call In Attendance

X	Marybeth Beall	X	Kathlynn Northrup-Snyder		Tami Martin	X	Bill Bouska, OHA
X	Pam Hutchinson	X	Katrina Rothenberger	X	Heidi Petersen	X	Stuart Bradley, WVPCHA
	Tonya Johnson		Patrick Vance	X	Wendy Beavis	X	Bill Guest, WVCH
X	Caroline Larsen	X	Arturo Vargas			X	Katrina Smith, WVCH
Guests:							
X	Mary Minnitti (IPFCC)	X	Ken Hetsel (Public)	X	Katrina Hood (United Way)	X	Afton Sullivan (Public)
X	Melissa Lu (Public)						

TIME	TOPIC	Lead (s)	Notes
11:30	Public Comment Sign-up Time		No public comment period sign up time requested
11:30	Call to order	Chair/Co Chair	
11:30	Public Comment	Chair/Co- Chair	No public comment
11:40	Introductions; Review of Agenda & Approval of Minutes	Chair/Co-Chair	April 2015 Minutes unanimously approved with edit (add the word “group” after focus) Marybeth reported that she had spoken with Kris Anderson and, because meetings times conflict with her work, she is not able to continue on the CAC thus her prior email letter of resignation is accepted.

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11:45	Sharing of Member Experiences	WVCH member Representatives	It was shared by a meeting attendee an experience when trying to renew medical eligibility for medical coverage with the state via the online system. The member received a letter from the state indicating medical eligibility had not been renewed, however it had been, and the online system was causing problems. The member called the 1-800 number listed in the letter and remained on hold for approximately 20 minutes. The member had a “prepaid” cell phone and used all of the remaining minutes waiting on hold. There was no option available to leave a message for a call back. This issue will be sent to the OHA Member Engagement Outreach Committee (MEOC) for further review and discussion.
11:50	<p>Standing Reports:</p> <ul style="list-style-type: none"> • Steering Committee • WVCH Board • OHA Update • WVCH Executive Director’s Report • CAP 	Chair/Co-chair WVCH CEO Innovator Agent CCO staff	<ul style="list-style-type: none"> • <u>Steering Committee report (Marybeth, et al.):</u> Gave an update on the Oregon Poverty Simulation Project; technical assistance approved by OHA. Site visit with Mary Minniti after the meeting. • <u>WVCH Board of Director’s (Bill):</u> Gave an update on the finances, metrics, incentive payments and legislative CCO meeting • <u>OHA Report (Bill):</u> Lynn Saxton (OHA Director) gave a presentation to the Legislative House Committee • <u>WVCH Executive Director’s Report (Bill):</u> Strategic Plan (5 strategies received approval by the Board). Bill provided a one page summary (handout) • <u>CAP Report (Pam/Katrina):</u> Deferred to July meeting

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12:05	Depression Screening Initiative	Kathy Savicki, BCN	Kathy presented a Depression Screening Survey “The Warm Handoff” which the group participated in. The focus was to get the groups perspective. Kathy will compile the results in comparison with the doctor’s point of view and share feedback at the next meeting.
12:30	CAC Summit Follow-up Reports	Marybeth, Heidi and Caroline	The CCO CAC Summit follow-up reports were presented. Everyone thought it went well, was worth the time to go to the event. The next CCO Summit will be held November 17, 2015 at the Oregon Convention Center in Portland.
1:00 p.m.	Community Forum Reports	Pam and Katrina	Next community forum will be held July 1 st in Woodburn at Silverton Health. Following community forums will be held in Polk County on July 8 th and 14 th (flyer was handed out)
1:00 - 1:30	Technical Assistance Site Visit	Mary Minniti (IPFCC)	Discussed the role of the Steering Committee in meeting Technical Assistance objectives. Thirty hours of technical assistance is being provided, which includes a VISTA volunteer for one year to assist with outreach and orientation. Mary Minniti (IPFCC) will review materials already created to provide improvements, comments or suggestions. Discussed role of WVCH Leadership and Board in community engagement and partnership.

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			<p>Mary provided a couple handouts 1) Top 10 Ways to Build Strong, Meaningful, and Lasting Partnerships 2) Person-and Family-Centered Care and Individual and Family Engagement Technical Assistance – Questions to Ask 3) Individual and Family Engagement in the Medicaid Population: Emerging Best Practices and Recommendation</p> <p>Next Steps: To be discussed at July CAC meeting</p>
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<p><i>Possible future agenda items:</i></p> <ul style="list-style-type: none"> • Outreach/enrollment specialist • Appeals process • Integration of dental • Transportation • Special populations served by the CCO • Survey of OHP members re: health status • Role of Free Clinics in serving OHP members

<p>Acronyms</p> <p>BIP – Biennial Implementation Plan (county behavioral health) CAC – Community Advisory Council CHA – Community Health Assessment CHIP – Community Health Improvement Plan OHP – Oregon Health Plan</p>	<p>DCO – Dental Care Organization WVCH-CCO – Willamette Valley Community Health CCO OHA – Oregon Health Authority</p>
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