

Willamette Valley Community Health Community Advisory Council (CAC) **MINUTES**



Date: 7/23/2015
Time: 11:30 – 1:00 p.m.

Location: WVCH
Address: 2965 Ryan Dr SE Salem, OR 97301
2nd Floor Conference Room

Call-in: Phone: 1 (503) 967-1175
Access code: 29412933

Meeting Chair: Marybeth Beall **Co- Chair:** Tami Martin NOA=Notified of Absence C/I = Call In Attendance

X	Marybeth Beall	A	Kathlynn Northrup-Snyder	X	Tami Martin	X	Batisse Wilson
X	Pam Hutchinson	NOA	Katrina Rothenberger	NOA	Heidi Petersen		Lavinia Goto – CAP Rep.
X	Tonya Johnson	A	Patrick Vance	X	Wendy Beavis		
X	Caroline Larsen	X	Arturo Vargas	A	Suellen Nida		
Staff:							
NOA	Stuart Bradley, WVPHA	X	Bill Guest, WVCH	X	Katrina Smith, WVCH	X	Bill Bouska, OHA
Guests:							
X	Amanda Stevens	X	Donna Davis	X	Patricia Ross, WVBCN		

TIME	TOPIC	Lead (s)	Notes
11:30	Public Comment Sign-up Time		No public comment period sign up time requested
10 minutes	Call to order	Chair/Co Chair	
11:30/40	Public Comment	Chair/Co- Chair	No public comment
10 minutes	Introductions; Review of Agenda & Approval of Minutes	Chair/Co-Chair	June 2015 minutes unanimously approved with the following edit: Pam reported that the Conducted Forces of Change Assessment with CAP at May meeting. Results will be reflected in CHA report.

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			<ul style="list-style-type: none"> • Announcements: CAC members were encouraged to participate in a Webinar on Racism and its effect on the Health and Well Being of our country; and to host (at work or elsewhere) a suicide prevention program sponsored red by Marion County Health Department (handouts provided)
<p>10 minutes</p>	<p>Standing Reports:</p> <ul style="list-style-type: none"> • Steering Committee • WVCH Board • OHA Update • WVCH Executive Director’s Report • CAP 	<p>Chair/Co-chair WVCH CEO Innovator Agent CCO staff</p>	<ul style="list-style-type: none"> • <u>Steering Committee report (Marybeth, et al.):</u> We have hired an AmeriCorps VISTA volunteer who will work with the CAC ½ time on member recruitment and engagement. His name is Geoffrey Carpenter. He will arrive the end of August. • <u>WVCH Board of Director’s (Bill):</u> The Board of Director’s approved Dr. Stern as the Chair for the CAP meeting. The charter is develop for the Quality Incentive Metrics workgroup. Bill presented the Grant Proposal Process that Stuart Bradley put together (handouts provided). Bill gave an overview of the CCO performance rankings (handout provided). Bill also provided the draft OHA organizational chart and legislative summary (handouts provided) • Marybeth requested input from the CAC on the Grant Proposal process and how the CAC might be involved. Consensus from the CAC was a desire to assist the review process, especially for grants received from 501c3 organizations. • <u>OHA Report (Bill):</u> OHA is undergoing reorganization, numerous management positions have been cut and the Innovator Agents may no longer be housed by the Transformation Center.

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			<ul style="list-style-type: none"> • <u>WVCH Executive Director’s Report (Bill)</u>: Bill shared that he gave a WVCH overview presentation to the Rotary Club. Bill will send the slides to the CAC. • <u>CAP Report (Pam/Katrina)</u>: Pam gave an overview of the metrics. She indicated good work as the CCO achieved its targets. Dr. Stern asked the CAP group to provide a list of recommendations for how WVCH and the CAP can continue to transform as we move forward. (list will be provided at next CAP meeting)
15 minutes	OHA Technical Assistance Consultant Presentation	Steering Committee	<ul style="list-style-type: none"> • The results of the partnership survey developed from recommendations by our Technical Assistance consultant (Mary Minnitti) will be shared at next month’s meeting. The Chair and Co-Chair will review and provide a summary. Further recommendations from Mary will be implemented as VISTA volunteer comes on board.
5 minutes	Sharing of Member Experiences	WVCH Member Representatives	<ul style="list-style-type: none"> • A consumer shared that a typical office appointment, a Medical Assistant will ask several health questions and take vitals. Then when the Doctor comes in, only the immediate concern is addressed and the member must make a separate appointment to address other concerns. This is frustrating to the member, especially if two concerns are related or could be causing the symptoms. It was also shared by the group that there is a shortage of Gerontology doctors. It was agreed that an Issue Brief concerning the “one visit one problem” matter would be prepared for submission to

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			the CAP. Marybeth and Tami will draft and send to Steering Committee and consumers for completion.
20 minutes	WVP Obesity Project Program Proposal	Jeanine Stice, WVP Health Authority	<ul style="list-style-type: none"> Deferred to August meeting, handout re: proposed programs provided.
25 minutes	BCN Depression Screening Initiative	Kathy Savicki, BCN	<ul style="list-style-type: none"> Kathy provided the survey results to the group. The results showed chemical versus life/social isolation. It was interesting that physicians focused on prescribing medication, whereas the group thought to find alternative solutions. She requested input from the Cap on a proposal to map and compile community resources re: health promotion programs and activities that would help consumers manage depression as well as weight loss. Clinic Behaviorists would then be trained to talk with patients and encourage them to access these resources. The CAC agreed this was a worthwhile effort and offered their support. Trish Ross offered to share WVBCN Consumer Focus Group results with the CAC and invited members to attend monthly Consumer Affairs Team meetings on the 1st Tuesday from 10:00 a.m. to 1:00 p.m. at the BCN.
5 minutes	Next Meeting and Agenda Topics	ALL	<ul style="list-style-type: none"> <u>Health Equity Coaches</u>. A combined effort between the Transformation Center and Office of Equity and Inclusion will roll out August 1, 2015. The group would like an update. <u>CHA Community forums</u>. The group would like an update. Community consensus, best practices or learning opportunities.

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			<ul style="list-style-type: none"> • <u>Cultural Competency training sponsored by the CAC Planning</u> will be deferred until sufficient CAC staff support is in place to plan for another event; webinars or other best practices or learning opportunities may be shared in the meantime with providers.
	Adjournment		<ul style="list-style-type: none"> • Meeting was adjourned at 1:20

Possible future agenda items:

- Outreach/enrollment specialist
- Appeals process
- Integration of dental
- Transportation
- Special populations served by the CCO
- Survey of OHP members re: health status
- Role of Free Clinics in serving OHP members
- Senior Health – Geriatric Issues

Acronyms

BIP – Biennial Implementation Plan (county behavioral health)
CAC – Community Advisory Council
CHA – Community Health Assessment
CHIP – Community Health Improvement Plan
OHP – Oregon Health Plan

DCO – Dental Care Organization
WVCH-CCO – Willamette Valley Community Health CCO
OHA – Oregon Health Authority