



CCO Language Access Services Policy

Everyone has a right to know about Willamette Valley Community Health Coordinated Care Organization's programs and services. All members have a right to use our programs and services. We give free help when you need it.

Some examples of the free help we can give are:

- Sign language interpreters
- Spoken language interpreters for other languages
- Written materials in other languages
- Braille
- Large print
- Audio and other formats

If you need help please contact:

Member Customer Service

Call: 503-584-2150; TTY: 711

Web: wvhealth.org