



Nondiscrimination Policy

Willamette Valley Community Health (WVCH) Coordinated Care Organization (CCO) and network providers must treat you fairly.

We and our providers must follow state and federal civil rights laws. We cannot treat people unfairly in any of our services or programs because of a person's:

- Age
- Color
- Disability
- Gender Identity
- Marital Status
- National Origin
- Race
- Religion
- Sex
- Sexual orientation

To report your concern or get more information please contact our Compliance Officer one of these ways:

- Web: www.wvchealth.org
- Phone: 1-844-319-9343, TTY 711
- By Mail: WVCH CCO
2965 Ryan Dr SE Suite 200
Salem OR, 9301

You also have a right to file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights (OCR). Contact that office one of these ways:

- Web: www.hhs.gov/
- Email: OCRComplaint@hhs.gov
- Phone: 1-800-868-1019, 800-537-7697 (TDD)
- By Mail: OCR
200 Independence Avenue SW
Room 509F HHH Bldg
Washington, DC 20201