



WVCH Community Advisory Council Meeting Minutes

Date: March 22, 2018

Time: 11:30 AM to 1:30 PM

CAC Members:

Teri Alexander- <i>Chair</i>	X	Levi Herrera-Lopez- Mano a Mano	X	Staff	
Batisse Wilson- <i>Consumer-Co-Chair</i>	X	Tonya Johnson- OSU Extension	X	Carla Bennett- WVCH	
Nekole Baurer- YMCA	X	Kristin Kuenz Barber- NWHS	X	Stuart Bradley- WVP	
Erin Boers		Caroline Larsen- Consumer		Patricia Godsey- WVCH	X
Jamie Brasington- Consumer	X	Victor Reppeto- Consumer	X	Rob Johnson- WVCH CEO	X
Rebecca Chávez- Polk County	X	Angie Torres- PhTech	X	Kathryn McFarland- WVCH	X
Donna Davis- Consumer	X				
Dawn Lehman- Marion County	X				

Guests:

Angel Glenn- HOME Youth & Resource Center	X	Clay Peterson- BCN	X	Dustin Zimmerman- OHA	X
Barb McDowell- Project Able	X	Judi Richards	X		
Terin McGee	X	Esmeralda Rios	X		

Agenda Topics

Call to Order	The meeting was called to order at 11:40am.
Public Comment	There was no public comment.
Review of Agenda & Approval of Minutes	Introductions were done around the room. The February CAC meeting minutes were reviewed and approved with corrections.
Group Guidelines and Purpose Statement	The CAC guidelines and purpose statement were read aloud.
CEO Report	<p>Oregon has had a history of supporting people who are undocumented and making sure there are health services for all children. Cover All Kids has launched and is focused on undocumented children under the age of 19. Cover All Kids is a funding mechanism to provide health services to children through the Coordinated Care Organizations (CCO's). Which means that all children are now assigned to specific clinics. Kaiser Permanente has traditionally taken care of undocumented children as part of their own mission as a nonprofit organization. Kaiser has an ongoing relationship with many undocumented children, and since those children are now covered by the CCO we will contract with Kaiser to preserve continuity of care for those members.</p> <p>Part of the Mega Rule is that CCO's improve coordination of care between medical, mental, and dental care. WVCH is in the process of trying to improve understanding of individual members' needs in order to better provide for members. This will improve access, and will make WVCH more effective and efficient.</p> <p>CCO 2.0 is coming up and will require the CAC's input. WVCH will be working towards understanding how to be a really active participant in CCO 2.0. That includes a much higher understanding of how to integrate care. The CAC will be asked to weigh in on some of the issues that members have and where the CCO is falling short of our collective ideal.</p>

	<p>Mr. Johnson opened the conversation up for questions and concerns from the group.</p> <p>One member voiced concerns about changes that have been made in the Salem Hospital's ER department. She was recently in the ER for an issue she has experienced before. In the past, she has been taken care of in about 3 hours, but this time she spent 14 hours at the hospital. She had been there for 6 hours before anyone asked what her level of pain was. She had also seen 4 other people waiting to be helped who just gave up and left before they received the care they needed.</p> <p>This member was encouraged to file a formal grievance. Formal grievances are taken very seriously by the hospital, the CCO, and the state.</p> <p>Mr. Johnson voiced that there are other options for care that members may not know about. There are many urgent care centers in the community and they might be more appropriate and less time consuming for members seeking care. Members do not need preapproval for transportation to urgent care.</p> <p>An additional concern was raised about privacy issues with the changes that have been made in the Salem Hospital ER department. A guest recounted a member's recent visit to the ER where they were moved through several different rooms that had other patients in them, all while wearing a robe that they felt was revealing. Participants stated that concerns regarding the changes in process at the Salem Hospital Emergency Room have come up at other meetings with advocates and member representatives as well.</p> <p>It was also mentioned that the WVCH grievance line is only in English, which is a large barrier for all of the WVCH members who do not speak English.</p>
<p>Transformation and Quality (TraQ) Report</p>	<p>Patricia Godsey relayed some updates from Carla Bennett.</p> <p>The Dental Care Organization (DCO) workgroup made the recommendation to make it a CCO standard for dental opioid prescribing practices to not prescribe opioids to youth under the age of 19 years old. The DCO workgroup requested TraQ approve a recommendation to the WVCH Board for formal endorsement. TraQ unanimously voted to recommend endorsement by the WVCH Board.</p> <p>Carla Bennett completed and submitted the Transformation and Quality Strategy to the state.</p> <p>CAC members voiced that they are interested in hearing more about the Transformation and Quality Strategy.</p>
<p>2018 CHIP and RAC Updates</p>	<p>The first Dallas Regional Advisory Council (RAC) meeting was in January. The next Dallas RAC meeting is in April. The Stayton/Sublimity area RAC will have their first meeting in May at the Santiam Center. RAC meetings take place on the second Thursday of the month from 11:30am-1:30pm.</p> <p>Patricia gave an update on the 2018 Community Health Improvement Plan (CHIP) Strategies and reminded the CAC that they are in charge of oversight of the CHIP and the Community Health Assessment (CHA).</p>

Tobacco:

- Remove barriers to tobacco cessation treatment and therapies, including removing prior authorizations and increasing access to plan-covered nicotine replacement therapies for cessation.
 - Discussed with TraQ in February
 - New Tobacco cessation booklets are being printed in English and Spanish. They will be taken to TraQ to be distributed to clinics with up to date information about benefits.

Ms. Godsey will look into the possibility of including the Tobacco cessation booklets in the member packets.

Depression:

- Increase primary care utilization of peer support community partners by educating and training the providers on the role of peer support specialists and how to contact them for assistance.
 - A rack card with information on all of the consumer run organizations that are contracted with BCN will be available at PCP clinics. The rack card was presented at the March 2018 TraQ meeting. It was also presented to BCN's Consumer Advocate Team, and is being sent to the State for approval on March 3rd, 2018. The rack card will be printed in English and Spanish and distributed to clinics with a letter describing them to the providers.
- Partner with Central School District and the school based health center as they build their trauma informed care program
 - Met with Central superintendent and Trauma Informed Schools program manager in March 2018. Planned for quarterly meetings through 2018.

Obesity:

- Explore partnership opportunities with local food pantry for "food prescription program".
 - Explore partnership with food pantry for healthy meal distribution to those with obesity diagnosis.
 - Spoke with Tonya at OSU extension about coordinating with Kathy Savicki and Marion Polk Food Share in February 2018- Tonya offered intern time to this project
 - Assess current clinic engagement in the food prescription program and expand program to additional clinics
 - Learned about Grand Ronde's Veggie Rx program at SIT meeting in March 2018. Last year the program served 30 families and this year they are expanding to 40 families.
- Share 5210 lifestyle management resources with Primary Care, Behavioral Health, and Dental Clinics
 - Learned that there could be improvement in translations so they will be retranslated before they are printed and distributed.

Early Prenatal Care:

- Provide education/information on early prenatal care to women who say yes to the One Key Question screening in primary care: "Would you like to

	<p>become pregnant in the next year?"</p> <ul style="list-style-type: none"> ▪ 9 out of 63 PCP clinics reported using One Key Question in March 2018 <ul style="list-style-type: none"> • Join community efforts to promote Oregon Mothers Care (OMC) <ul style="list-style-type: none"> ▪ Commitments from organizations at February 2018 CAC meeting to share OMC with their organizations and partners (11 organizations in total) • Begin facilitating connection between various parties supporting young parents in an effort to better coordinate services for pregnant adolescents or transitional age youth. Once convened, the group will decide who will take on facilitation long term, how often to meet, and how to utilize the time to benefit members and coordinate care effectively. <ul style="list-style-type: none"> ▪ Coordinated with Polk Co Public Health Administrator in February 2018
<p>Word on the Street</p>	<p>There will be a Health Promotion & Aging Workshop on March 28th and April 4th presented by David Haber PhD from 12:30-2pm.</p> <p>Schools are now on spring break.</p> <p>Catholic Community Services is having a Safe Families for Children Conference as well as a community breakfast on April 13th at the Chemeketa Viticulture Center. The breakfast is from 7:30-8:30am and the conference is from 9am-4pm. Lunch will be provided at the conference.</p> <p>Catholic Community Services is also hosting a training by Dr. Donna Beegle on April 13th from 2:30-4:30pm at the Chemeketa Viticulture Center.</p> <p>On the topic of food security, French supermarkets are required by law to donate unsold food to charity.</p> <p>Now that Cover all Kids has launched, one of Mano a Mano's priorities is getting undocumented youth in to the providers to use those benefits. The easiest provider to see is a school counselor, but often youth don't know that they can go talk to a school counselor, or the counselor is not available. Mano a Mano is really thinking about how to provide wraparound services.</p> <p>David Rodgers is presenting at the City Club meeting tomorrow at 11:30am at the Willamette Heritage Center located at 1313 Mill St. SE, Suite 200.</p> <p>PhTech application assistors are going to start partnering with ROCC again. PhTech will have a representative at ROCC on April 4th and 18th to help people apply for health coverage.</p> <p>Marin Arreola is starting the Willamette Valley Health Equity Coalition so if you are interested in being part of that group please let Angie Torres or Ms. Godsey know so that Mr. Arreola can send you the meeting invite. The next meeting will be in May.</p> <p>Project Able is launching a new peer support specialist training and peer wellness training. People can go through 40 hours of peer support specialist training and then they can go through an additional 20 hours based on a specific population.</p>

	<p>Project Able is at the beta testing stage for their specific population trainings and would like to invite people to sign up to test the trainings for free. The following specialized trainings are being offered: May- Individuals Experiencing Homelessness with Substance Abuse. June- Individuals Experiencing Opioid Addiction and Substance Abuse, and Individuals Recently Experiencing Incarceration and Substance Abuse There is also a training for seniors, but it is full.</p> <p>Dustin Zimmerman will be attending a state wide Cover All Kids meeting and will be working on outreach and engagement. He will likely come to CAC for some input and ideas.</p> <p>Wednesday April 4th is National Walking Day and Just Walk Salem Keizer will be hosting a walk at 5:30pm at Riverfront Park.</p> <p>The neighborhood walking maps are being reformatted for English and Spanish.</p> <p>Marion County Public Health is transitioning into Marion County Health and Human Services.</p> <p>Marion County Health and Human Services has working to improve outreach for HIV testing and prevention. They are in the process of getting a mobile van so that they will be able to go to different sites to provide HIV testing.</p> <p>The 100 Day Challenge to End Youth Homelessness reached their 100 days, but they are continuing their efforts. They will be opening an overnight youth shelter in the summer.</p> <p>YMCA will be opening their doors for Healthy Kids Day on April 21st to encourage kids and families to be active. They will also have a free Good Friday breakfast on March 30th.</p> <p>The YMCA is providing full scholarships for refugees to attend summer camp. They are also providing full scholarships for kids in military families, as well as kids who have never attended camp before. Children in 1st through 8th grade can attend summer camp. The YMCA also hires high school students as counselors. A benefit of the overnight summer camp for kids hired as counselors is that they get lodging all summer long as well as meals. The YMCA also has a family camp for families with children, so the entire family can come up for a week. If anyone knows someone interested in summer camp with the YMCA please refer them to Nekole Baurer.</p> <p>Public health week is the first week of April so Polk County is working on organizing some events for that.</p> <p>The ROCC is having a fundraiser at the Ike Box on May 20th. Tickets are \$20 each and the ROCC is asking for sponsors to donate \$200 each to support the event.</p>
Closing/ Next Meeting	<p>The meeting was adjourned at 1:15pm.</p> <p>The next meeting is scheduled for 11:30am on April 26th at Fresh Start Market.</p>